

Terms and Conditions

This website is operated by NORCAT. The terms “we”, “us”, and “our” refer to NORCAT. By using our website, you agree to the following terms and conditions:

Use of our Website

You agree to use our website for legitimate purposes and not for any illegal or unauthorized purpose, including without limitation, in violation of any intellectual property or privacy law.

You agree not to attempt to interfere with our website’s network or security features or to gain unauthorized access to our systems.

You agree to provide us with accurate personal information, such as your email address, mailing address and other contact details in order to complete your order or contact you as needed. You authorize us to collect and use this information to contact you in accordance with our Privacy Policy.

General Conditions

We reserve the right to refuse service to anyone, at any time, for any reason. We reserve the right to make any modifications to the website, including terminating, changing, suspending or discontinuing any aspect of the website at any time, without notice. You agree to review the Terms regularly and your continued access or use of our website will mean that you agree to any changes.

You agree that we will not be liable to you or any third party for any modification, suspension or discontinuance of our website or for any service, content, feature or product offered through our website.

Products or Services

All purchases through our website are subject to product availability. We may, in our sole discretion, limit or cancel the quantities offered on our website.

Prices for our products are subject to change, without notice. Unless otherwise indicated, prices displayed on our website are quoted in Canadian dollars.

Products or Services Delivery

When products or services are ordered, they will be delivered via the selected delivery mechanism and location (online, or a seat within an available NORCAT classroom).

Refund Policy

NORCAT has a 48-hour refund policy on unused eLearning registrations. For a refund, contact us via refunds@norcat.org within 48 hours of purchasing your training. NORCAT will approve requests to transfer eLearning registrations to a different user, within the same company who originally purchased the training, only in situations where the eLearning registration is unused. Please note that NORCAT has a zero-refund policy once training is underway.

Links to Third-Party Websites

Third Party links from or to websites outside our website are meant for convenience only. We do not review, endorse, approve or control, and are not responsible for any sites linked to our website, the content of those sites, the third parties named therein, or their products and services. Links to downloadable software sites or content are for convenience only and we are not responsible or liable for any difficulties or consequences associated with downloading the software. Use of any downloaded software is governed by the terms of the license agreement, if any, which accompanies or is provided with the software.

Your Personal Information

Please see our Privacy Policy to learn about how we collect, use, and share your personal information.

Errors and Omissions

Please note that our website may contain typographical errors or inaccuracies and may not be complete or current. We reserve the right to correct any errors, inaccuracies or omissions and to change or update information at any time, without prior notice (including after an order has been submitted). Such errors, inaccuracies or omissions may relate to product description, pricing, promotion and availability and we reserve the right to cancel or refuse any order placed based on incorrect pricing or availability information.

Disclaimer and Limitation of Liability

You assume all responsibility and risk with respect to your user of our website “as is” without warranties. The use of our website is at your sole risk and you assume full responsibility for any costs associated with your use of our website. We will not be liable for any damages of any kind related to the use of our website.

Governing Law

Any disputes arising out of or relating to the Terms, the Privacy Policy, use of our website, or our products or services offered on our website will be resolved in accordance with the laws of the Province of Ontario without regard to its conflict of law rules. Any disputes, actions or proceedings relating to the Terms or your access to or use of our website must be brought before the courts of the Province of Ontario in the City of Sudbury.